



SmartOffice® System Requirements

To ensure acceptable performance of SmartOffice, the system requirements listed in this document must be met or exceeded. These requirements are based on a combination of software design and field performance tests. Computers configured to exceed these minimum requirements may further enhance the overall performance of SmartOffice.

Microsoft® Windows®

- Windows XP (with Service Pack 2); or Windows Vista® (with Service Pack 1); 32-bit only; 64-bit not supported. [Click here](#) to download the updates.

Memory (RAM)

- 1 GB for Windows XP
- 2 GB for Windows Vista

Microsoft® Internet Explorer®

- Version 7.0 (recommended) with all updates installed ([click here](#) to download the updates). Version 7.0 required for all SmartLink integrations, including Laser App, PaperClip, Quik! Forms, Dymo label printing, etc.
- Version 6 with all updates installed ([click here](#) to download the updates) is satisfactory for integration with Microsoft® Word®, Outlook®, and Excel®, as well as PDF export.
- **Note:** *Although SmartOffice 6 has been tested on Internet Explorer 6, more testing has occurred on Internet Explorer 7. For this and many other reasons, E-Z Data is strongly recommending that users run SmartOffice 6 on Internet Explorer 7.*

Microsoft Office

- Microsoft Word 2007 or 2003 with the latest updates (required for Word integration)
- Microsoft Excel 2007 or 2003 with the latest updates (required for exporting and printing the Excel files produced by SmartOffice)
- Microsoft Outlook 2007 or 2003 with the latest updates (required for Outlook email posting and Calendar/Contact synchronization)
- [Click here](#) to download the latest Office updates.
- **Note:** *While SmartOffice 5 worked with versions of Microsoft Office below 2003, due to the major changes in the Office 2007 product, E-Z Data is unable to support integrations between SmartOffice and Microsoft Office versions prior to Office 2003.*

Lotus® Notes®

- Version 6.5.1 or later (required for Notes integration)
- Additional Lotus Notes Template changes are required for e-mail posting to work correctly with SmartOffice v6. Please review the [SmartOffice v6 - Lotus Notes 7 Server Setup Guide](#) and discuss this with your Lotus Notes administrator.



Adobe® Reader®

- Version 6 or later (required for viewing and printing the PDF files produced by SmartOffice). [Click here](#) to download Adobe Reader.

Contact Information

- **Technical Support:** (626) 585-3515 or support@ezdata.com