December 14, 2007



Client Data System

Volume 125: Creating Key Relationship Definitions

To create custom Key Relationship definitions:

- Open a contact record and click on the Key Relations tab.
- Click on the Add Record button in the Key Relations Summary section.

(ey R	elation Summ	hary (All Types)	a 🛛 🕅	<u>+</u>
	Туре	Related	Relation	Linked 🔼
	Family	Ackerman, Kathleen	/Vife	
	Family	Ackerman, Marianne	Daughter	
	Family	Ackerman, Kenneth	Son	
	Business Re	Halverson, Joe	Associate	

Figure 1: The Key Relations Summary section of the Key Relations tab

- Search for and select a contact to link to the contact record in focus.
- Click on the **Relationships** button in the **Define Relationships** window.

Define Relationship					
Relation Types Joseph M. Ackerman, M.D. is Frances Gueller is	Business Relations of Frances Gueller of Joseph M. Ackerman, M.D.				
OK Cancel Relationships Help					

Figure 2: The Define Relationship window

- The **Relationship** summary screen will display with a list of all available relationships.
- Click the Add Record button.
- The Relationship Definition window will open.

Relationship	
Relationship Type Source Relationship	Business Relations
 Target Relationship With Male 	Lawyer
With Female	Lawyer
ОК	Cancel Help

Figure 3: The Relationship Definition window.

- Use the **Relationship Type** Drop-down to select from Family, Business, or Personal Relationship types.
- Define the relationship of the selected Contact to the linked contact in the **Source Relationship** field.
- Define the relationship of the linked Contact to the selected contact in the **Target Relationship** field.
- After defining the new relationship, click **OK**.
- Click the Add Record button to launch another Relationship Definition window.
- Create the inverse relationship to the relationship created in the first **Relationship Definition** window.

Relationship				
Relationship Type	Business Relations			
Source Relationship	Lawyer			
Target Relationship	arget Relationship			
With Male	Legal Client			
With Female	Legal Client			
OK Cancel Help				

Figure 4: The Relationship Definition window (inverse relationship).

- After defining inverse relationship, click **OK**.
- Refresh the **Relation Types** drop-down by selecting a type other than the one used with the new definition, and then select the type used with the new definition.
- The new relationship definitions will be available in the relationship drop-down fields.
- Create the relationship. Click **OK**.
- The contact records will be linked in the **Key Relation Summary** section of the **Key Relations** screen with the new relationship.